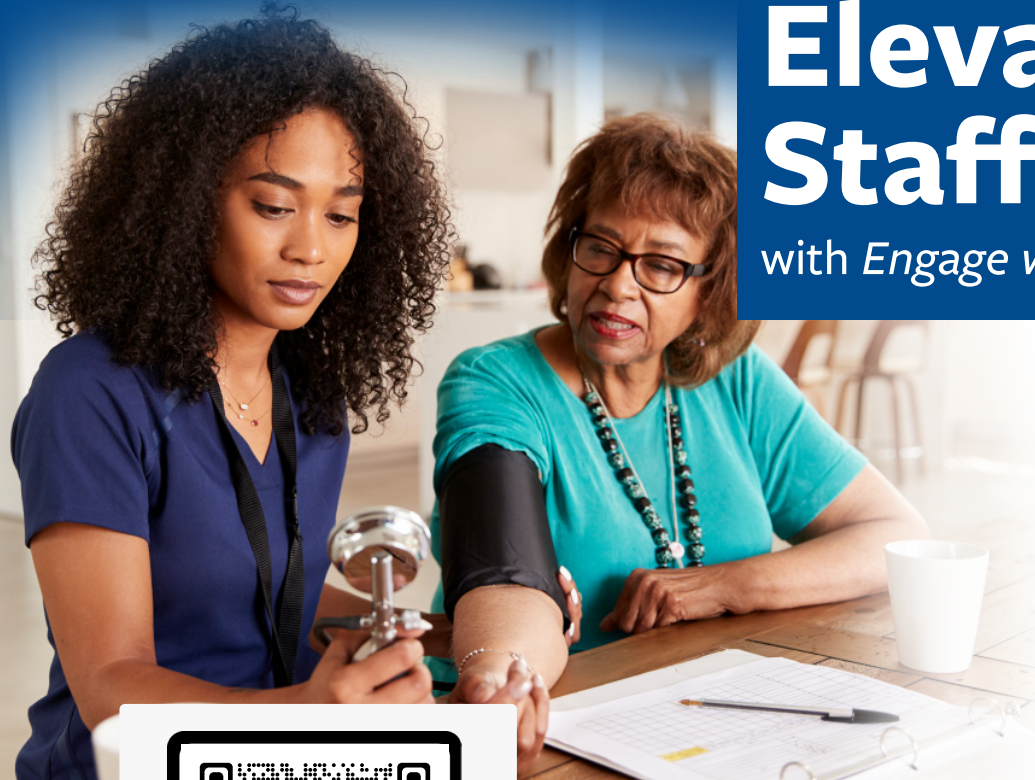


Behavioral Health Systems Baltimore

Elevate Your Staff's Empathy

with *Engage with*® Skills Training Programs



Behavioral Health Systems Baltimore has partnered with Mental Health Association of Maryland and *Engage with*® to offer practical skills training for professionals working with older adults at no cost to your organization.

As an organization working to meet the critical needs of Maryland's older adult residents, you play a crucial role in the community. *Engage with*® can help transform your staff's interactions with older adults resulting in better communication and service delivery.



In this **FREE** training, you'll learn these helpful core skills:

- » **Exhibiting Respect:** Value older adults by understanding their experiences.
- » **Overcoming Ageism:** Equip yourself to see beyond age stereotypes.
- » **The Power of Listening:** Listen actively to affirm older adults' views.
- » **Beyond Words:** Connect deeply through non-verbal cues.
- » **Expression with Understanding:** Speak with empathy to comfort older adults.
- » **Meaningful Interactions:** Engage effectively for positive interactions.
- » **Recognizing Suicide Risk Factors:** Spot warning signs and offer support.
- » **Keeping the Peace:** Calm tense situations.

Register Online Now!

<https://engagewith.org/BaltimoreCityTraining>

**Engage
with**
SKILLS TRAINING PROGRAMS

www.engagewith.org
info@engagewith.org
(443) 921-2940

Flip over to learn more about our Core Skills- What Everyone Needs to Know available to you at no cost through this partnership program!



This live, online training is offered virtually through the Engage with® Virtual Training Center.

All you need is an internet connected computer, with a keyboard, mouse/trackpad, microphone and speakers.



Register Online Now!

https://engagewith.org/BaltimoreCityTraining

The Engage with® Skills Training Programs are approved to provide continuing education credits for social workers and administrators.

Behavioral Health Systems Baltimore No-Cost Training Available to You

with Engage with® Skills® Training Programs



4-HOUR CORE TRAINING CORE SKILLS What Everyone Needs to Know

Monthly Training Opportunities
November 2023 - June 2024

TRAINING SCHEDULE & CONTINUING EDUCATION OFFERINGS

Core Skills Part 1

- Thursday, November 30, 2023
9:00 AM - 11:15 AM EST
- Wednesday, December 20, 2023
12:45 PM - 3:00 PM EST
- Wednesday February 7, 2024
9:00 AM - 11:15 AM EST
- Tuesday, March 19, 2024
12:45 PM - 3:00 PM EST
- Wednesday, April 17, 2024
9:00 AM - 11:15 AM EST
- Wednesday, May 1, 2024
12:45 PM - 3:00 PM EST
- Monday, May 20, 2024 (NAB CE)
9:00 AM - 11:15 AM EST
- Tuesday, June 18, 2024
12:45 PM - 3:00 PM EST

Core Skills Part 2

- Friday, December 1, 2023
9:00 AM - 11:15 AM EST
- Thursday, December 21, 2023
12:45 PM - 3:00 PM EST
- Thursday, February 8, 2024
9:00 AM - 11:15 AM EST
- Thursday, March 21, 2024
12:45 PM - 3:00 PM EST
- Wednesday, April 24, 2024
9:00 AM - 11:15 AM EST
- Tuesday, May 7, 2024
12:45 PM - 3:00 PM EST
- Wednesday, May 22, 2024 (NAB CE)
9:00 AM - 11:15 AM EST
- Tuesday, June 25, 2024
12:45 PM - 3:00 PM EST

Certificates & CEs

Participants will receive the Core Skills Certification via email after successful completion of the 4-hour training and evaluation. This program is approved to provide 3.75 continuing education credits for social workers who complete all 4 hours, the Core Skills evaluation, and an additional CE evaluation form. NAB continuing education credits for administrators are offered exclusively on the May 20th & 22nd, 2024 training dates.

Watch a Virtual Demo—Take a tour of our immersive virtual training center: www.engagewith.org/demo



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